



## **RIDEM LEAN GOVERNMENT INITIATIVE**

### **CASE STUDY #1: Site Remediation EXPRESS POLICY**

#### **EVENT: Site Remediation Kaizen (November 2012)**

**PROBLEM:** The original purpose of the Marginal Risk Policy was to expedite the site remediation program's regulatory process for contaminated sites that presented a low risk due to the nature of the onsite contaminants. Prior to the Kaizen event, the Marginal Risk Policy was used only twice by the consultant. In order for the consultant to utilize the original Marginal Risk Policy the property had to meet stringent specific criteria. Unfortunately, the criteria are too restrictive, which results in a large majority of sites within the site remediation program can not meet.

**SOLUTION:** The Site Remediation team designed modifications to the Policy which would result in a streamlined regulatory process for low level contaminated sites that pose a marginal risk to the environment. Language was added to the Marginal Risk Policy that resulted in broadening the amount of sites that could be eligible for an expedited process, requiring the consultant to certify their work, and provides a specific formatted outline for all submittals. This new language will save staff review time because the updated Policy will provide the consultants with a streamlined and specific format submittal for submittals, which in turn will reduce valuable staff review time. The new policy, known as the Expedited Policy for Remediation of Environmental Simple Sites (EXPRESS) Policy, will protect environmental quality and public health while promoting efficiency and accountability.

**RESULTS:** The EXPRESS Policy would lessen the volume of sites that need to be processed under the full site remediation regulatory process. It will improve the quality of the reports submitted by the consultants and thus eliminate staff review time by providing specific formatting outlines for each submittal.